

Proservice Group



Customer First!

Sorting, checking, CSL1, CSL2, CLS3 and
correcting

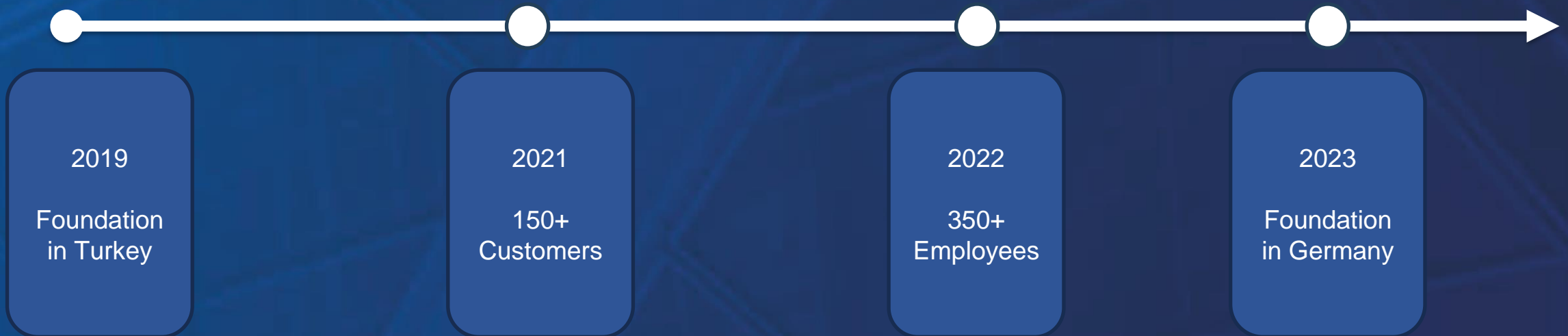
Proservice Group

Automotive, aircraft and household appliances

We provide services in the following areas:

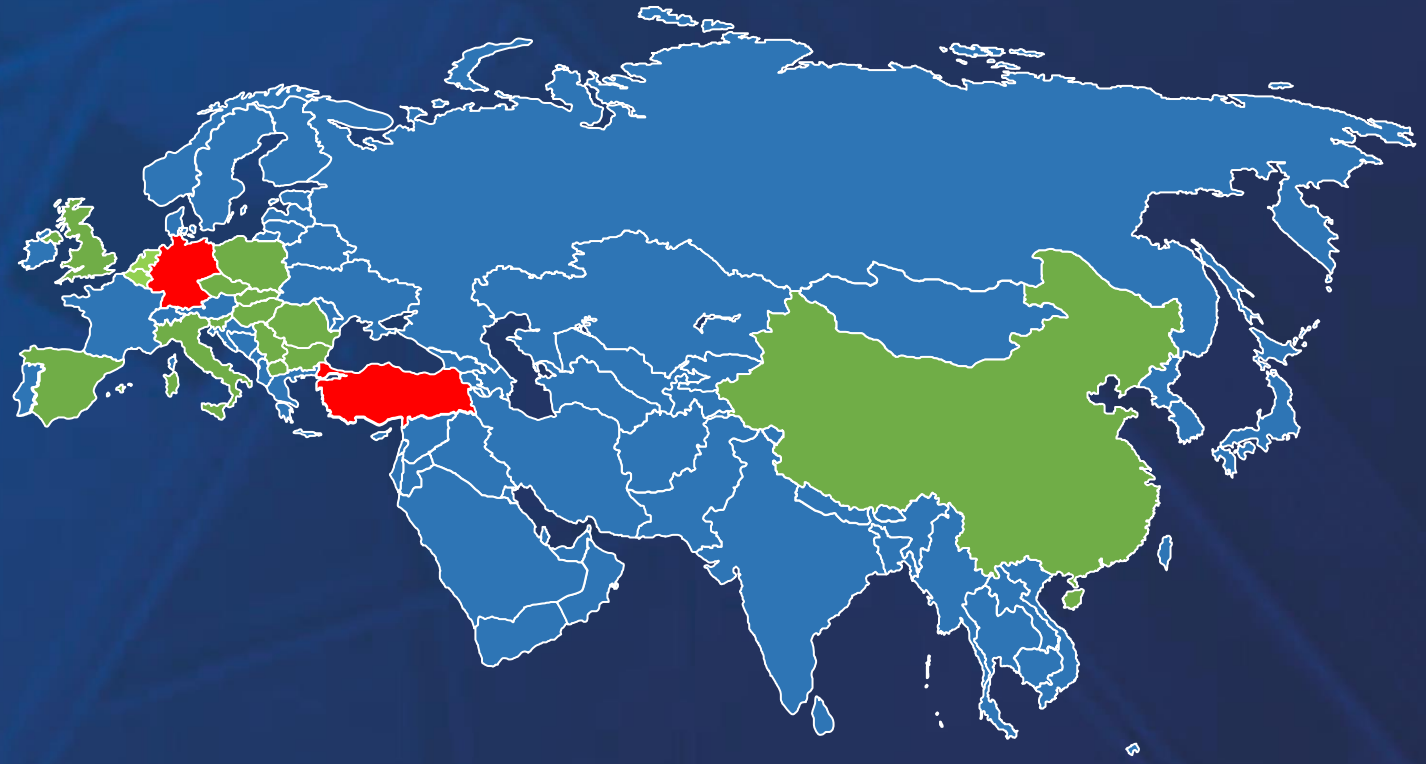
Quality control, sorting, post-processing, production support, CSL I, CSL II, CSL III, engineering and logistical support.

PROSERVICE in numbers in Zahlen



SERVICE MAP

- *There are currently locations in 2 countries*
- *Countries in which we offer our services*
- *With the investment in Germany, we have expanded our service area to include European countries.*



Germany



Türkiye



Belgium



Poland



Czech Republic



Romania



Bulgaria



North Macedonia



Netherlands



UK



Spain



Italia



Slovenia



Slovakia



Serbia

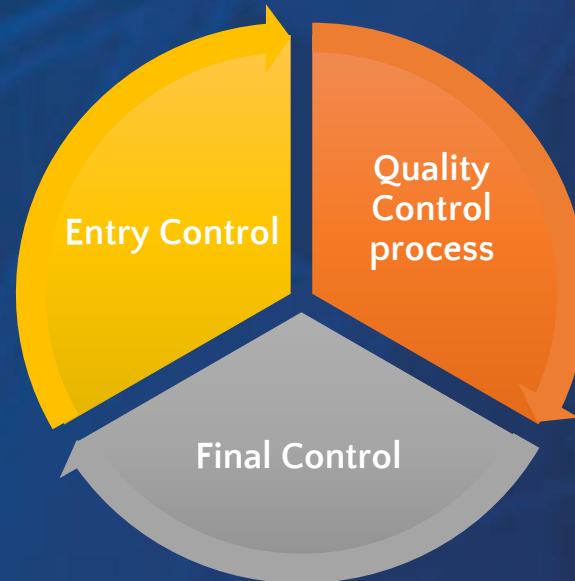


Hungary

QUALITY CONTROL

Entry Control

- Defective parts can be found in raw materials, sub-parts or packaging materials from domestic and foreign suppliers.
- Extent of defective parts is determined.
- The work order is sent to the supplier and approval is obtained.
- The products are marked separately with corresponding labels.
- Sorting results are documented in the reporting system.
- The costs for the work carried out shall be invoiced to the contractor.



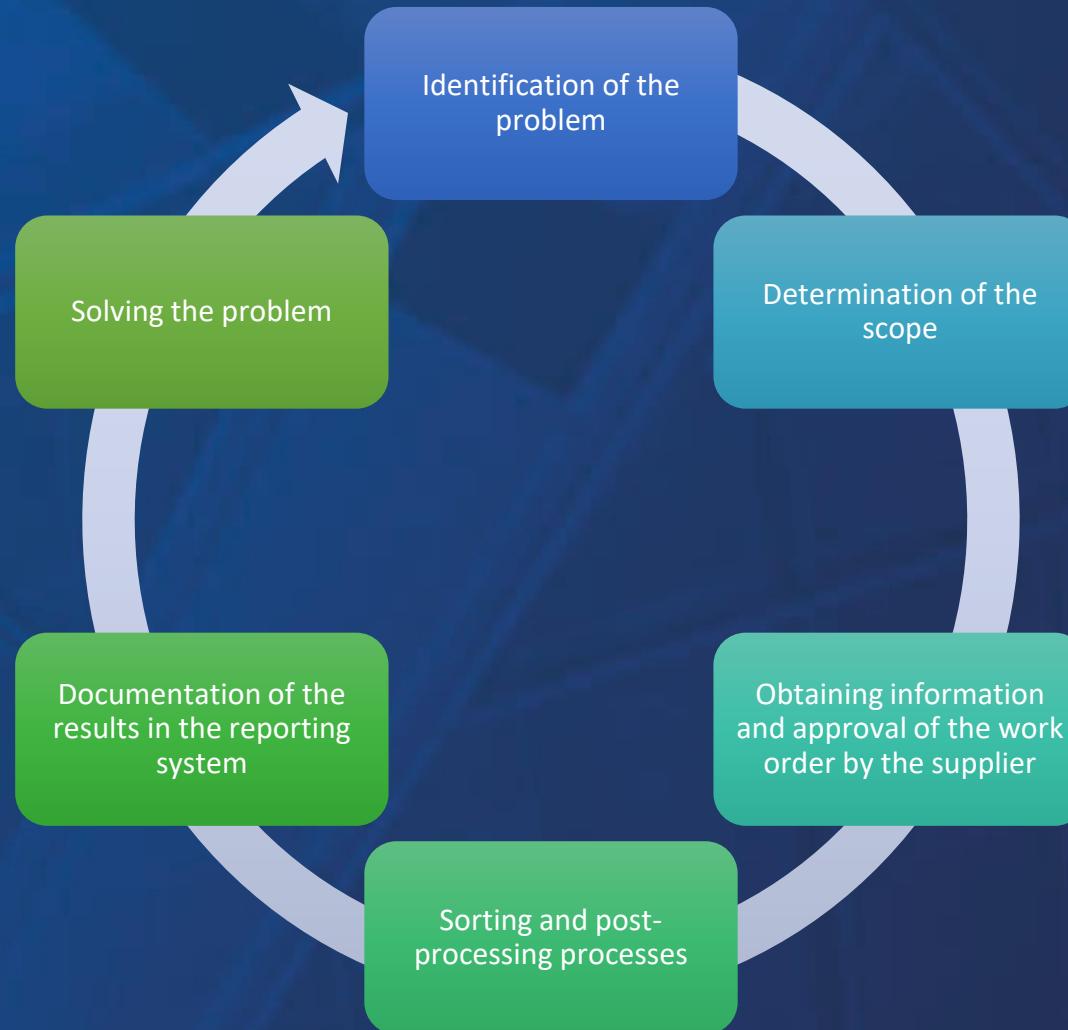
Quality Control process

- It is a process that ensures compliance with predefined quality criteria.
- A smooth transition from OK parts to the next production process is guaranteed.
- The scope is defined, and the next step is sorting.

Final Control

- the last step before the product is delivered to the customer.
- During the final control, the products are tested according to customer requirements.
- OK and NOK products are separated, matching products are delivered to the customer.
- After the final control, the products are defined according to the respective specifications and recorded in the reporting system.

ORDER MANAGEMENT



REWORK

Rework service for process and product groups

- Products are brought into the tolerance range.

These intermediate steps are carried out in accordance with the quality process plan



A nonconformity is detected



Products are manufactured according to procedure



example:
sawing,
cutting and
deburring

CSL I, CSL II, CSL III

- CSL I

100% of all parts or product groups to be shipped are checked and labeled.

- CSL II

In the event of repeated defects in the parts inspected by CSL I, Proservice 100% shall inspect and mark all parts individually and send them to the customer.

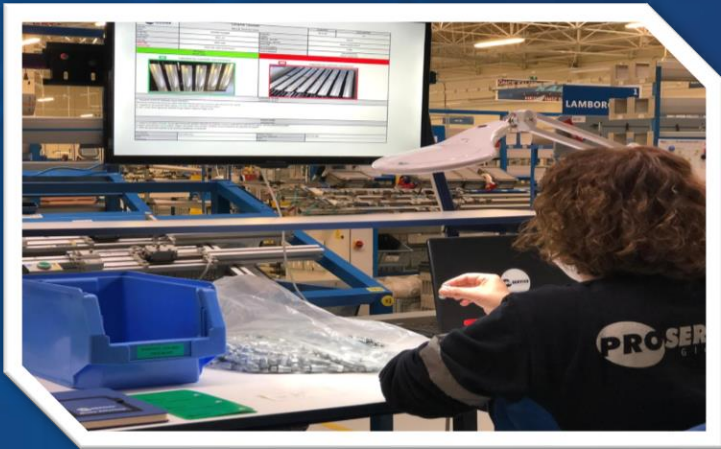
- CSL III

If a defect occurs in CSL-II controlled parts, Proservice is involved in the implementation of the control plan, root cause analysis and improvement of the production process.



Quality Control

- *We provide the necessary basic equipment of measuring devices in the control area free of charge*
- *Instructions for the visual inspection are created*
- *The 5S and 5M methods are used in the control process*



- *The process audits are carried out as planned in accordance with the QMS in accordance with ISO 9001:2015.*



PRODUCTION SUPPORT SERVICES

ENGINEERING

- *To ensure the smooth commissioning of your new product, we offer your suppliers on-site technical services.*
- *On-site APQP, P-FMEA, production flow chart, control plan, PPAP Level 3 and SPC*

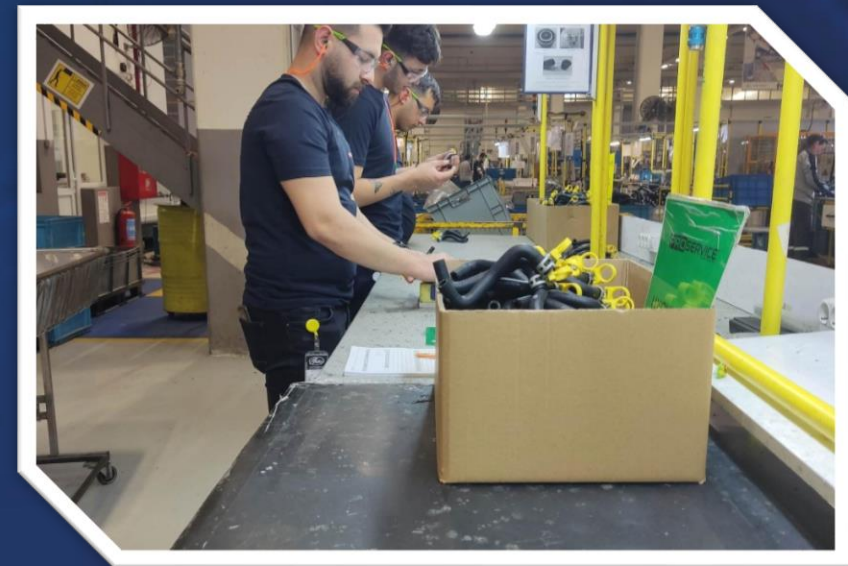


- *Employees are provided for all of our customers' production processes.*
- *Product control, process and lay-out control at suppliers at certain intervals.*

LOGISTICAL SUPPORT



We provide personnel for all logistics services, including packaging, labeling, transport and inventory.



All activities in the factory are carried out by our specialist staff

OUR STANDARDS

- *Third-party liability insurance and employer's liability insurance cover our customers' claims for damages due to material losses resulting from unexpected and sudden events that occur during our customers' activities*



- *Die Schulung The training is carried out in the workplace and its effectiveness is evaluated. am Arbeitsplatz durchgeführt und die Wirksamkeit bewertet*

- *The MSA Kappa method is used to select the workforce*
- *A project manager, who plans and manages the control activities, is provided free of charge.*



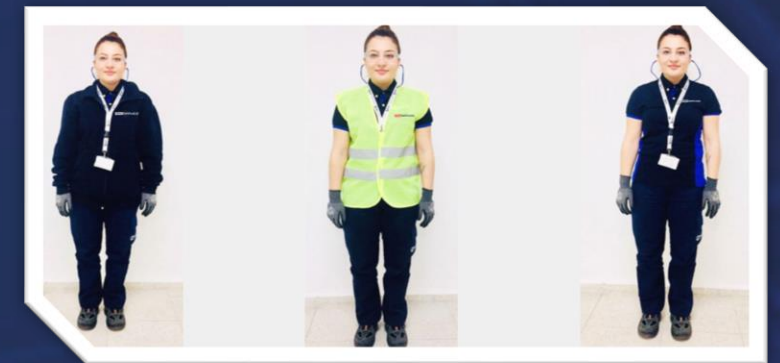
OUR STANDARDS

		office@proservice-global.de +49 172 8072557				office@proservice-global.de +49 172 8072557	
Teilname		OK	Teilname		NOK	Teilname	
Teilnummer			Teilnummer			Teilnummer	
Menge			Menge			Menge	
Fehlertyp			Fehlertyp			Fehlertyp	
Der Kontrolleur			Der Kontrolleur			Der Kontrolleur	
Kontroll Datum		FR060 - REV001	Kontroll Datum		FR061 - REV001	Kontroll Datum	



- *The quality control employees have the goal of 0 PPM and on-time deliveries.*

- *All employees receive health and safety training and arrive on site wearing protective clothing*



OUR CUSTOMERS

MAHLE

MAXION inci



Mubea

Aluminium

ISUZU

Türk Traktör



DRIVEN BY POSSIBILITY™

Sp Süperpar

CLGUNCELİK
Leading Technology



Mercedes-Benz

Valeo

EF Ege Fren

TİRSAN

GKN > GKN SINTER METALS

ETRUN

BENTELER
makes it happen

Ege Endüstri

SP
STANDARD PROFİL

PROSERVICE
CRS Germany GmbH

POWER-PACKER

CMS

OUR CUSTOMERS



OUR CUSTOMERS

B/S/H/

SAFETY BY **Mecalac**

Haier Europe

CANDY  Haier

VESTEL

Lansinoh ³⁵ years

BORN 1984

 GROUPE ATLANTIC

 **arçelik**

GRAM
EQUIPMENT

beko

 **aps**

 SHINHEUNG TURKEY

Zenith R.S.

 **JOHNSON ELECTRIC**

ATES
WIND POWER
Integrated Innovative Sustainable Solutions

 **Eczacıbaşı**

 **SABAF**
We burn for technology and safety.

 **TORA**

YORGLASS

HUGO BOSS

 **Teka**

 **TOPDAL**

PROSERVICE
CRS Germany GmbH

 **emas**

 **LG**

 **KLIMASAN**



**Thank you for your
attention!**

Proservice CRS Germany GmbH

Richard-Byrd-Straße 18

50829 Köln

Tel: 0221-56037873

PROSERVICE[®]
CRS Germany GmbH

www.proservice-global.de